

Privacy Policy

Bell Rosen Guesthouse has a strong commitment to protecting the privacy of all individuals from whom we obtain personal information. We will explicitly request the information required to personally identifying you and which allows us to contact you ("personal information"). Generally this information is requested when making reservations; when requesting a particular service; when applying for work or when entering into an agreement to supply services/goods to our business. You agree to provide accurate and current information, and not to impersonate or misrepresent any person or entity or falsely state or otherwise misrepresent your affiliation with anyone or anything.

The purposes for which Bell Rosen Guesthouse will use your personal information are as follows: to transact with you regarding reservations, to provide services to you; to inform you of new features, services, special offers and products (provided you have consented to receiving such marketing material); to enter into an agreement of employments with you; to enter into an agreement to supply goods or services to our business; to enable us to process, validate and verify reservations and requests for services and for the purposes for which you specifically provided the information; to improve your experience.

Bell Rosen Guesthouse shall be entitled to disclose personal information if required to do so (a) to comply with applicable law or with legal process served on Bell Rosen Guesthouse; (b) to protect and defend the rights or property of Bell Rosen Guesthouse, and (c) for the purposes of distributing same to various employees and/or third parties who assist Bell Rosen Guesthouse in providing services to you and thus need to know your personal information in order to render a proper and efficient service to you. We will ensure that all such employees and/or third party service providers having access to your personal information are bound by appropriate and legally binding confidentiality and non-use obligations in relation to your personal information.

WHILST BELL ROSEN GUESTHOUSE IS OF INTENT TO TAKE REASONABLE MEASURES TO KEEP PERSONAL INFORMATION ABOUT YOU CONFIDENTIAL, IT SHALL HOWEVER NOT BE LIABLE FOR ANY LOSS OR DAMAGE, SUFFERED AS A RESULT OF THE DISCLOSURE OF SUCH INFORMATION BEYOND THE REASONABLE CONTROL OF BELL ROSEN

Bell Rosen Guesthouse will:

- Treat your personal information as strictly confidential;
- Take appropriate technical and organizational measures to ensure that your personal information is kept secure and is protected against unauthorized or unlawful processing, accidental loss, destruction or damage, alteration, disclosure or access;
- Promptly notify you if we become aware of any unauthorized use, disclosure or processing of your personal information;
- Provide you with reasonable evidence of our compliance with our obligations under this policy on reasonable request; and
- Upon your request, promptly return or destroy any and all of your personal information in our possession or control.

We will not retain your personal information longer than the period for which it was originally needed, unless we are required by law to do so, or you consent to us retaining such information for a longer period.